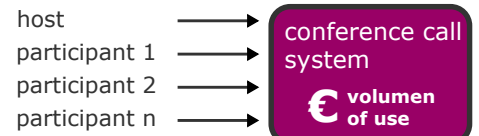


## Connection and monthly cost

Connection premium plan	free
Monthly cost*	15 €/month

## Base rates of conference call by volumen

Up to 20.000 min	0,090 €/min
between 20.001 min and 100.000 min	0,085 €/min
between 100.001 min and 200.000 min	0,080 €/min
more than 200.001 min	0,075 €/min
supplement for each call using the 91x no.	+0,050 €/min



named "mode 1" in the User Guide Premium Plan

Conference call rate is the ratio (€/min) applied for the use of the conference call system. For example, 4 participants and the host at the meeting for 30 min, equals on volume of use 150 min. Billing is applied per second from the first second.

- (\*) The monthly cost is 15€ to be paid by direct debit. For other methods of payment see the general conditions of the contract and/or clarify with your K.A.M.
- The billing is calculated by individual use of each participant, taking into account the exact time that each participant spends within the conference call, not the global time, which benefits the customer. If one participant is in the meeting 45min, another 5min, another 45min and another 35min, the billing will be 45+5+45+35 (calculated by second). Calculated per second.
  - All the conference call rooms have two numbers: one 902 and one 91x.
  - The base rates above (0,09€/min, 0,085€/min...) are applied to the normal use of a conference call, connecting to the room through 902. When the call to the conference room is through the 91x number, an increment is applied of 0,05€/min to the rates indicated. See more details about cost saving and examples of calculated cost in the document "Cost saving with 91x".

## Additional service costs

Studio recording of welcome speech	100 €	Recording and downloading (mp3) of the meeting (*30#)	0 €
Studio recording of welcome speech with CD delivery	120 €	Access to detailed usage statistics online	0 €
Configuration welcome speech provided by the client	0 €	Management and use of agendas online of participants	0 €
Webconference (subject to non-extensive use)	0 €	Web management of conference call	0 €
Additional access number: access by language	0 €		
Change of language or more than one language per conference room	0 €		

## Outgoing calls (from the conference call room to the participants)



named "mode 2" in User Guide Premium Plan

The host can dial from the conference room (by the phone keypad or from the web management area) to landlines and mobile numbers. The participants called are the included in the conference call and the host bears the cost.

(\*) The rates charged for outgoing calls within a Premium service, are the "Smartic Standard Telephone Rates" applicable at the time. These rates are available on our web page ([www.smartic.es](http://www.smartic.es)). Examples of general rates are given below:

## Domestic and International Rates\*

Landlines (within Spain)	0,015 €/min
Mobiles (within Spain)	0,120 €/min
International calls	from 0,015 €/min
Establishment of call 0 € in all cases.	

