



# Conference call Free Plan contract

Contract nº: ..... Key Account Manager: .....

## Customer

Registered Name: ..... CIF/VAT: .....

Trade Name: .....

Address: .....

City/Town: ..... County/State: .....

Post Code: ..... Phone: ..... Fax: .....

Authorized person: ..... email\*\*:

Position/Department of authorized person:.....

## Observation/Notes:

.....  
.....

In, ..... on (day) ..... of (month) ..... of 201\_ ..... Consulting Smartic Solutions, S.L.

## Customer's signature and stamp:

Name and position:

### CONDITIONS OF USE OF THE SERVICE FREE PLAN CONFERENCE CALL

These Conditions of Use govern the provision of the Service by Consulting Smartic Solutions, SL established in Pº de la Castellana, 135, 7ª, 28046 Madrid (Spain), and CIF/VAT B85130037 (hereinafter SMARTIC) to the user (hereinafter CUSTOMER) who uses this free plan conference call SERVICE in accordance with the below conditions

#### DEFINITION OF SERVICE AND CONDITIONS OF ACCESS

The "Free plan service" is a free conference call service that allows up to six participants to communicate simultaneously in Spain (hereinafter "SERVICE") The CUSTOMER shall be equipped with at least one fixed telephone or mobile terminal in Spain from which they dial the identification number (code) and PIN previously assigned by SMARTIC that allows use of the SERVICE through a 902 number. The CUSTOMER shall provide all participants of the conference call: the 902 phone number which will direct the calls to the conference room in Spain, the identification code, and time/date agreed upon time for the conference call.

To enter, simply call the 902 number from any landline or mobile within Spain and dial the identification code.

The use of the SERVICE as stated above will assume the express acceptance of these Terms of Use from the first time the SERVICE is accessed.

The CUSTOMER agrees to keep confidential any code assigned by SMARTIC. In case of loss, forgetting, theft or non-receipt of confidential code, the CUSTOMER may request to SMARTIC the re-assignment of a new code.

#### AVAILABILITY OF SERVICE

The SERVICE will be operational every day of the week, 24 hours a day, 365 days a year, without requiring the reservation by the CUSMOER, except in case of maintenance, updating and/or service improvements. SMARTIC reserves the right to cancel the SERVICE if it is not accessed in for 3 months. SMARTIC can exercise this right without any responsibility and/or compensation by SMARTIC.

SMARTIC provide the SERVICE free of charge, without prejudice to the cost of the phone call to 902 that both the CUSTOMER and participants of the conference must pay to the operator for access in accordance with the then current rates. Therefore, SMARTIC is under no obligation to issue invoices to the CUSTOMER for the service provided.

#### LIABILITY FOR USE OF THE SERVICE

The CUSTOMER is solely responsible for the content, use and disclosure of information and communications transmitted through the SERVICE, the supply and maintenance of telephone lines by the contractor and to comply with the current provisions in protection of personal data, privacy and technical specifications of equipment and telecommunications devices. They are also responsible for the confidentiality of the code assigned by SMARTIC, and exclusive use, of a fraudulent use of third parties as due to lack of diligence or confidentiality in the custody of them, the CUSTOMER.

#### DATA PROTECTION

Under Law 15/1999, of December 13, Protection of Personal Data, and Law 34/2002 of July 11, "Ley de la Sociedad de la Información y del comercio electrónico", we inform you that the information you provide will be included in the file "CONTACT" with number entry in the General Registry Protection of Data 2092111143, managed by Consultin Smartic Solutions, SL as a business relationship. Your data will not be disclosed to any third party. You can exercise your rights of access, rectification, cancellation and opposition by writing with a copy of a document proving your identity, email address info (at) smartic.es, by post (Consulting Smartic Solutions, SL, Pº de la Castellana, 135, 7ª planta, 28046 Madrid (Madrid, Spain) ) or fax +34 914 144 957. In any case, if you want additional information, please contact our service +34 902 875 095